

**GRUBHUB**

**Grubhub  
Community  
Impact  
Report**

**2024**

**20 Years of Impact**

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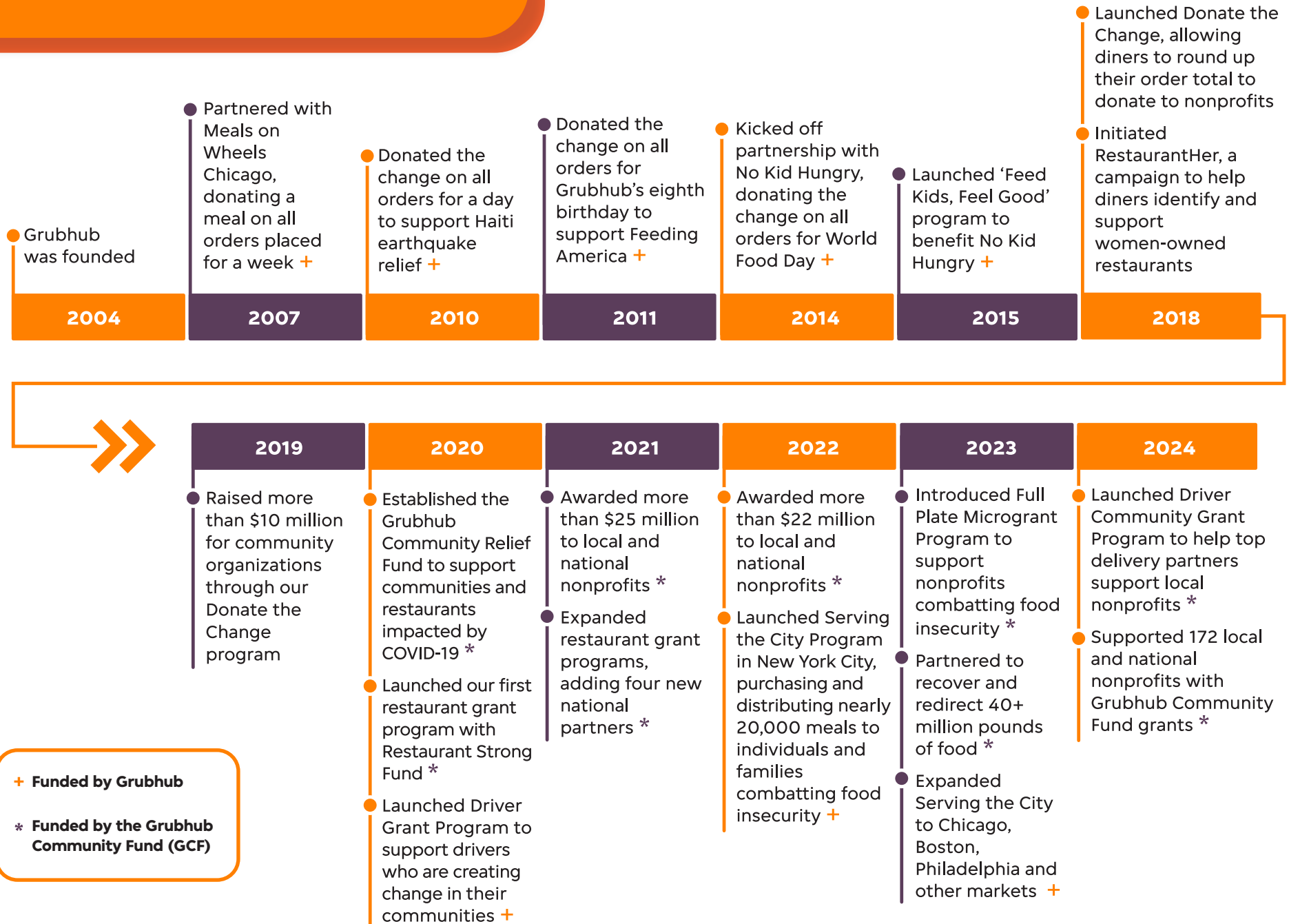
# 20 Years of Impact

Since Grubhub opened its doors in Chicago in 2004, we've helped restaurants across the country open their doors to new diners and empowered our customers to explore new cuisines. In 2024, our business reached a major milestone and turned 20. **So, we spent the year celebrating the restaurants, delivery partners, and employees that make Grubhub possible.**

For 20 years, Grubhub has invested in the communities where we operate. We have successfully scaled our community impact efforts and partnerships while making strategic investments to help our neighbors thrive. Before we look ahead to the future, we recognize the importance of reflecting on and celebrating all the impact we have made over the past two decades.



# Our Impact Milestones



# How We Approach Community Impact

To guide our overarching community impact strategy, scale impact, and identify partnership opportunities, we prioritize three focus areas to ensure we drive meaningful change in the places where our employees, customers, restaurant partners, and delivery partners work and live.

## Our Impact Focus Areas

### Helping Close the Hunger Gap

We serve as a community partner and industry leader in the effort to reduce food insecurity and help close the hunger gap in our communities.

### Creating Opportunity in the Hospitality Industry

We partner to create innovative solutions that address challenges for restaurant businesses and advance social outcomes for individuals.

### Supporting Independent Restaurants

We support independent restaurants with the necessary resources to sustain and grow their businesses and have a positive impact within their communities.

All of the work we do to support our communities is made possible through Grubhub corporate programs and the Grubhub Community Fund (GCF), a donor-advised fund at a national sponsoring organization. The GCF is funded by diner donations that come through our Donate the Change round-up feature within the Grubhub app and website. Grubhub matches contributions up to \$4 million each year on eligible Grubhub+ orders.

# Impact at a Glance

In 2024:

## Expanded Our Reach and Impact

We supported more than 140 new organizations through the Grubhub Community Fund - a 58% increase from 2023

## Added Two New Grant Programs to Engage Drivers and Employees

We directed more than \$300,000 in Grubhub Community Fund support to nearly 70 organizations across the country

## Held First Ever Office Wide Volunteer Day for Hometown Employees

More than 100 employees repacked shipments of 25,000 pounds of food to help the Greater Chicago Food Depository distribute food to local food pantries, soup kitchens, and shelters

**\$12.1 million**

invested in communities nationwide through the Grubhub Community Fund and other impact programs

**\$910k+**

in Grubhub Community Fund grants awarded to new partners

**35.3 million**

meals supported through Grubhub and Grubhub Community Fund partners

**40+ states**

benefited from Grubhub and Grubhub Community Fund funded programs

**460 organizations**

and causes supported through Grubhub and Grubhub Community Fund programs

**315**

employee donations matched

**\$5.4 million**

in grants to local, family-owned restaurants through Grubhub Community Fund partners

**\$530k+**

invested in business development opportunities for independent restaurants through Grubhub and Grubhub Community Fund programs

# Helping Close the Hunger Gap

Food insecurity combined with the rising cost of living continues to be a major challenge facing communities all across the country. In fact, 13.5 percent of U.S. households (18 million) were food insecure at some time during 2023 – which was statistically significantly higher than the 12.8 percent of food insecure U.S. households (17 million) in 2022.\* The rising demand of services from food banks, pantries, and other food programs highlights just how many of our neighbors are food insecure and seeking additional resources to ensure they can feed their families.

In 2024, we worked to strengthen our existing partnerships and build upon successful Grubhub-led initiatives to help close the hunger gap in our communities. This included our food rescue work with [FoodRecovery.org](https://www.foodrecovery.org) and continuing our Full Plate Program microgrant program – expanding from Chicago to New York City this year – to support nonprofits in the [Food Bank For New York City's Member Network](#) combatting food insecurity.

\*[Food Security in the U.S., U.S. Department of Agriculture](#)



**\$4.15**  
**million+**

invested in helping close the hunger gap through Grubhub and Grubhub Community Fund partners

**1.6**  
**million+**

ready-to-eat and sponsored meals distributed through Grubhub and Grubhub Community Fund partner programs

**39.7**  
**million+**

pounds of food recovered and redirected to local food banks, pantries, and community organizations

## FoodRecovery.org

Since 2020, Grubhub has partnered with FoodRecovery.org, formerly MEANS Database, to recover and redirect food and restaurant meals to communities and families across the country. In 2024, the GCF enabled the recovery of nearly 35 million pounds of food. This work is critical in ensuring we bridge the gap between food surplus and food security. In addition to our bulk food recovery efforts, this partnership supports the organization's Community Meals Program, which provides ready-to-eat meals to local shelters, housing authorities, and other community organizations serving individuals experiencing food insecurity.

“ *The Grubhub Community Fund has been instrumental in advancing our mission to combat food waste and hunger. The support empowered us to achieve a record-breaking year, recovering over 80 million pounds of food and fostering impactful new partnerships. Together, we're creating sustainable solutions that strengthen communities and ensure surplus food reaches people, not landfills.*

– **Sammie Paul, Executive Director,  
FoodRecovery.Org**



## Full Plate Program in NYC

After launching our Full Plate Program in our hometown of Chicago, the second year of this program focused on closing the hunger gap in New York City. The microgrant program was made possible through GCF funding and administered in partnership with Food Bank For New York City (FBNYC.) We had the goal of supporting nonprofits in the Food Bank For New York City's Member Network with grants of up to \$10,000 each. Thanks to the program, \$714,500 went to support local, community-driven programs that deliver nutritious food and beverages to individuals and families in need.

“ *Food Bank For New York City could not be more pleased with Grubhub's partnership. Thanks to Grubhub, we were able to distribute food, at key distribution locations in each of our five boroughs, during COVID. Grubhub continues to provide support which enables our Member Agencies to receive much-needed resources to serve our New York communities.*

– **Janis Robinson, VP of Institutions and Partnerships,  
Food Bank For New York City**





# Creating Opportunity in the Hospitality Industry

The hospitality industry is notoriously tough to break into. That's why we are focused on making it more accessible for individuals and small businesses - no matter where they are in their career or entrepreneurial journey. Through strategic partnerships, we are committed to investing in resources and tools that help individuals: 1) explore and secure careers in the food and beverage industry while learning new skills, 2) leverage innovative technologies, and 3) create sustainable, economic pathways for their businesses to find success.

This past year, we identified new opportunities with existing partners to foster economic advancement. We also continued our support and focus on early-stage entrepreneurs exploring and launching food businesses. Through this work, we supported 14 new programs offering workforce and career development opportunities and assisted more than 30 early-stage food businesses with the financial and educational support they need to thrive.

**\$1.38**  
million+

invested in economic mobility and creating opportunity in the hospitality industry through Grubhub and Grubhub Community Fund partners

**1,000**  
hours+

of Grubhub-sponsored shared kitchen space offered to early-stage food businesses



## American Heart Association

After starting to work with the American Heart Association's Social Impact Funds in 2023, an endeavor supported by a \$2 million, multi-year grant from the GCF, four organizations were selected for the Chicago 2024 round of funding. These organizations, CareYaya, Farm Generations Corporation, Nectar, and RiseKit, are all taking a different approach to progressing equitable health in the city of Chicago. They represent an ongoing commitment to helping communities overcome barriers to accessible, affordable, and nutritious food, economic opportunity, and quality health care. In all, GCF support aims to further the mission of up to 12 nonprofit and social enterprises in Chicago and New York City through 2025.

“We are so grateful for the Grubhub Community Fund’s support of the Social Impact Funds. Through this grant we’ve been able to support an initial cohort of four incredible community entrepreneurs improving the lives of Chicagoans, including work to expand access to healthy, regeneratively grown food and support local farms and consumers. Our portfolio members are building health equity, increasing use and availability of SNAP benefits, and strengthening emergency food systems. We look forward to continuing to source and support early-stage companies and nonprofits throughout 2025.”

– Gregory Mandell, Managing Director, AHA Ventures, American Heart Association



## The Hatchery Chicago

We deepened our support for local, early-stage food businesses in our second year of partnering with The Hatchery Chicago, a leading nonprofit incubator dedicated to fostering new food and beverage businesses on the West Side of Chicago. We offered continued support to the four Grubhub-sponsored 2023 Kitchen Contest winners with GCF funding providing more than 1,000 free kitchen hours, program scholarships to support Chicago’s West Side residents, and programmatic support for The Hatchery’s Sprouts incubator program. We also created educational resources for restaurateurs, helping entrepreneurs solidify their business plans and complete all required licensing to launch and scale their businesses. This critical work not only ensures program participants have access to affordable kitchen space to expand their businesses, but access to the educational and business development resources needed to help early-stage entrepreneurs.

“The Hatchery Chicago has been able to navigate one of the most challenging years this industry has faced thanks to Grubhub’s generous support. Grubhub’s partnership has allowed us to provide BIPOC and women-owned startups with essential resources, a supportive community, and access to commercial grade production space. These entrepreneurs are now able to operate sustainable food and beverage businesses while creating jobs and opportunities for their communities.”

– Natalie Shmulik, Chief Strategy and Incubation Officer, The Hatchery Chicago



THE HATCHERY CHICAGO

# Supporting Independent Restaurants

While we partner with businesses of all sizes, many of the restaurants that we work with are small, locally-owned businesses. These restaurants are essential to the vitality of their neighborhoods, and we are committed to helping them strengthen their businesses and give back to their own local communities. When possible, we support our independent restaurant partners in a personalized way, addressing their specific needs and challenges.

In 2024, we partnered with several diverse and community-based organizations that are just as committed as Grubhub to helping small business restaurants have the capital and business development opportunities needed for long-term success. These include ACE Foundation, Feed the Soul Foundation, Restaurant Strong Fund, NGLCC Foundation, and others.

**\$5.53**  
million+

invested in Grubhub and GCF partners providing business development and grant programs for local restaurants

**795+**  
grants

awarded to independent restaurants through programs made possible by the Grubhub Community Fund



## ACE Foundation

In May 2024, we kicked off our fourth year partnering with the ACE Foundation to provide grants to AAPI-owned restaurants. This year, more than \$1.2 million was awarded to 170 AAPI businesses across 27 states. Three businesses located in California, Illinois, and New York City each received \$25,000 grants, during a special presentation at the 2024 AAPIStrong conference.

“Our AAPI-owned restaurants have shown incredible resilience and creativity in overcoming challenges. Grubhub’s support through this grant is essential. It empowers restaurant owners to grow and succeed, while preserving the cultural and economic vitality of our communities.

– Chiling Tong, President and CEO, National ACE



## Feed the Soul Foundation

Since 2020, Grubhub has partnered with the Feed the Soul Foundation to provide in-depth business development resources to Black and Latin-owned restaurant businesses. The Feed the Soul’s Business Development Program, a six-month cohort program made possible with GCF funding, provides vital financial support, operational guidance, and educational opportunities. This year, we provided more than \$375,000 in grants to 60 restaurant businesses, and expanded our partnership to support the organization’s new financial literacy program and the development of their on-demand educational platform.

“Grubhub’s generous support of the Feed the Soul Foundation’s Business Development Program demonstrates its unwavering commitment to empowering culinary entrepreneurs. Together, we are advancing opportunities for small businesses, fostering innovation, and creating a stronger, more inclusive culinary industry.

– Juana Collins, Executive Director, Feed the Soul Foundation



## NGLCC Foundation

In our fourth year of partnering with the NGLCC Foundation, we teamed up to award nearly \$1.1 million to 183 LGBTQ+-owned and allied restaurants in 27 states through the GCF. Grant funding also supported memberships to local LGBTQ+ chambers, ensuring these entrepreneurs have access to continued business development opportunities. Additional support went to 30 local NGLCC Chambers offering educational and networking opportunities for restaurant businesses within their region.

“ *The NGLCC Community Impact Grant Program, made possible by the Grubhub Community Fund, has been a game-changer for LGBTQ+ and allied restaurants since its inception, providing them with the resources to grow and thrive. Whether through installing new technology, hiring staff, or making critical process and physical improvements, these grants have empowered businesses to create new opportunities, impact their local communities, and strengthen their foundations. NGLCC is proud to partner with the Grubhub Community Fund in supporting these entrepreneurs and ensuring their continued success.*

– **Justin Nelson, Co-Founder & President, National LGBT Chamber of Commerce (NGLCC)**



## Restaurant Strong Fund

We partnered with Restaurant Strong Fund for a fourth year to award \$2.6 million in grants to 368 restaurants across 34 states through the GCF. In addition to broadly supporting small business restaurants, the program included a Community Impact Grant for restaurants taking action and giving back to their local communities and a new grant opportunity specific to restaurants making emission improvements in New York City.

“ *For the past four years, our partnership with the Grubhub Community Fund has been a powerful force for good. Together, we’ve helped sustain small business restaurants, fuel their growth, and strengthen communities—empowering restaurant owners to invest in opportunities they otherwise couldn’t. This collaboration aligns perfectly with our mission, and we couldn’t be more grateful for the lasting impact we’ve made together.*

– **Greg Hill, Founder, The Greg Hill Foundation**



# Grubhub In Action

## Employee Engagement and Advocacy

In addition to leveraging GCF funding to positively support local communities through our three core focus areas, we strive to find ways to incorporate our Grubhub team and policymakers at all levels of government in our impact efforts.

### Engaging our Employees

As part of our 20th anniversary celebration, we launched a new employee engagement campaign to support national and local organizations within our impact focus areas. Almost 600 team members helped direct more than \$20,000 from the GCF to nonprofits that make a difference in our communities. In addition to this campaign, we continued our donation match program, which provides full-time employees with up to \$2,000 corporate matching dollars, supporting almost 230 nonprofits and causes.

We also held our first office-wide volunteer day in Chicago. As a part of Hunger Action Month, more than 100 hometown team members spent a morning at the Greater Chicago Food Depository to repack shipments of 25,000 pounds of peppers, bread, and beans, helping to properly and efficiently distribute food to local food pantries, soup kitchens, and shelters. Additionally, Grubhub employees across our offices in Chicago, New York City, and Philadelphia took action volunteering with local food banks, food pantries, and food recovery organizations including [Nourishing Hope](#), [Rescuing Leftover Cuisine](#), [Philabundance](#), and others.



## Engaging at the City, State, and Federal Levels

In our third year of Grubhub's Serving the City Program, we continued supporting local communities by both feeding our neighbors and bringing business to independent restaurants. Through the program, we partnered with elected officials to distribute hot, prepackaged, and culturally appropriate meals from local restaurants. Meals were distributed onsite at housing authorities, senior centers, veterans' residences, and other community-based organizations. In 2024, we hosted 28 Serving the City meal distributions, and provided over 13,400 Grubhub-funded meals to community members in Chicago, New York City, Philadelphia, and New Jersey.

At the national level, we engaged our restaurant partners in the fight against hunger through programs like the Bill Emerson Good Samaritan Food Donation Improvement Act. We worked with restaurants to educate them on Act updates and how to safely donate excess food. We also submitted feedback on the first-ever National Strategy for Reducing Food Loss and Waste, offering recommendations to make food donation more accessible and effectively utilize restaurants in the fight against hunger. Lastly, we partnered with policymakers on legislative efforts to expand affordable meal options and modernize the Supplemental Nutrition Assistance Program (SNAP) by leveraging innovative technologies to improve meal access in underserved areas.



# Looking Ahead to 2025

This year, we will continue supporting existing partnerships and identifying new opportunities to drive impact – while ensuring our employees and nonprofit partners have the resources they need to positively impact the neighborhoods and communities where we work and live.

## Support Local, Grassroot Organizations

We will continue our pursuit to reach local community organizations serving individuals and families in our key markets.

## Expand Our Employee Volunteer Efforts

We will create more opportunities for employees to engage with their local communities and the nonprofit organizations that make our work possible.

## Expand Our Hometown Community Partnerships

We will continue to invest in our hometown of Chicago, expanding the impact of our existing partnerships and working to identify new opportunities that drive meaningful change.



# Our Grubhub Community Fund Partners and Grantees

## Grubhub Community Fund Partners

ACE Foundation  
American Heart Association's Social Impact Funds \*+  
Feed the Soul Foundation  
Food Bank for New York City \*+  
FoodRecovery.org \*  
Greater Chicago Food Depository \*+  
Greg Hill Foundation's Restaurant Strong Fund  
ICNC - The Hatchery Chicago \*  
Madison Square Boys and Girls Club  
NGLCC Foundation  
Nourishing Hope  
Rescuing Leftover Cuisine \*+  
Tacombi Foundation  
Variety Boys and Girls Club  
Women in Hospitality United

\* **Organization was also a 20 for 20 Grantee**

+ **Organization was also a Driver Community Grant Program Grantee**

## 20 for 20 Grantees

Boys and Girls Clubs of America  
Emma's Torch  
Food Bank of the Rockies  
Greater Boston Food Bank  
Hunger Free America  
Tempe Community Action Agency  
World Central Kitchen

## Driver Community Grant Program Grantees

3 Betties Foundation, Inc.  
Alliance to End Hunger  
American Heart Association  
Angels Community Outreach  
Association House of Chicago  
Baltimore Children & Youth Fund, Inc.  
Beyond Shelter Frederick  
Big Brothers Big Sisters of Long Island  
Boys & Girls Clubs of America  
Boys & Girls Clubs of Northeastern Pennsylvania  
Bridge Over Troubled Waters  
CAMBA, Inc.  
Casa de Esperanza  
ChildFund International  
Children of Promise NYC  
Community Action Service Center dba Rise  
Community Service Center of Morgan County Inc. dba WellSpring  
Covenant House California  
Dion's Chicago Dream Inc NFP  
FamilyFarmed dba The Good Food Catalyst  
Friends of the Children New York  
God's Love We Deliver  
Good Shepherd Services  
Green Team Helping Hands  
Hays County Food Bank  
Hope Foundation of Binghamton  
House of Hope  
Mama's Kitchen  
Marion County Veterans Helping Veterans Inc.  
Meals on Wheels West  
NNEMAP Food Pantry

Ozarks Food Harvest  
PORYALMA INC  
Realities For Children  
Roadrunner Food Bank  
Ronald McDonald House Charities of Oklahoma City, Inc.  
Sacramento Loaves & Fishes  
San Francisco Food Bank  
Second Harvest Food Bank of Greater New Orleans and Acadiana  
Second Step Housing  
Locker #505: Student's Clothing Bank  
The Bakari Foundation  
The Bowery Mission  
The Compton Initiative  
The Midnight MissionThe Opportunity Center UA3, Inc.  
United Way of Asheville and Buncombe County, Inc.  
United Way of Metropolitan Chicago  
Urban Food Initiative dba Daily Table  
Visalia Rescue Mission  
World Central Kitchen  
Youth Villages

Along with the organizations listed above, Grubhub also partners with other organizations and nonprofits through additional programs.

# Our Grubhub Community Fund Partners and Grantees

## Full Plate Grantees

Acts Community Development Corporation  
Apostolic Assembly Of Jesus Christ  
Bedford Central Presbyterian Church  
Bethany United Methodist Church  
Bethel Arverne Community Development Corporation  
Bethel Prayer Ministries International USA  
Bronx Bethany Community Corporation  
Brooklyn Rescue Mission Urban Harvest Center  
Calvary Fellowship AME Church  
Calvary Pentecostal Church  
Camp Friendship  
Christ Jesus Baptist Church  
Church of God in Christ  
Church of God of Prophecy  
COJO  
COMMUNITY SERVICES HDC  
Co-op City SDA Church Food Pantry  
Fraternite Notre Dame  
God's Deliverance Temple Inc.  
Gotham Food Pantry Inc  
Grant House Unity Corp.  
Greater Springfield Community Church  
Health Essential Association  
Immanuel First Spanish United Methodist Church  
Inspirational Gospel Assembly  
International Pentecostal City Mission Food Program  
JESUS IS JUSTICE MISSION INC.

Jewish Community Council of Canarsie, Inc.  
Leviticus Church  
Life Bridge NY  
Macedonia Community Development Corporation  
Morris Brown AME Church  
Mt. Zion Church of God 7th Day/ Mount Zion Feeding Program  
Newman Memorial United Methodist Church Community Development Corp.  
One Way Church of Christ Inc. Food Pantry  
OPIN (Other People In Need) Inc.  
Our Lady of Lourdes Food Pantry  
Project Lead  
Rauschenbusch Metro Ministries  
Recovery House of Worship  
Resurrection & Life Pentecostal Church  
Salem Community Service Council  
Second Chance Agape Worship Center, Inc.  
Sisters With Purpose, Inc.  
ST. JEROME H.A.N.D.S. COMMUNITY CENTER  
St. Peter's Food Pantry  
Staten Island SDA Church Food Pantry  
Taurus Associates Inc.  
The Gospel Tabernacle Church, Inc.  
The Red Door Place, Inc.  
The Union Grove Baptist Church  
The United Church of Far Rockaway  
Transfiguration Food Pantry

Treasures in Earthen Jars  
Trinity Human Services Corporation  
Trinity's Services And Food for the Homeless, Inc.  
True Holy Church  
Unitarian Church of All Souls  
United Church Of Praise International Ministries ,Inc  
University Community Social Services, Inc.  
Vets Inc.  
Vineyard International Christian Ministries  
Zeina Lorraine Inc  
Zichron Acheinu Levy Menachem Tzion  
Zion Tabernacle FBH Church

## Other Grantees

Bronx Spreading Love  
Christmas in the Wards  
Inner Voice Incorporate - Eddie  
Beard Veterans House  
Prospect KC

Along with the organizations listed above, Grubhub also partners with other organizations and nonprofits through additional programs.

# Appendix

## Helping Close the Hunger Gap

[Grubhub Community Fund's Full Plate Program to Provide up to \\$650,000 in Microgrants to NYC Nonprofits – Now Accepting Applications](#)

[Grubhub Deepens Partnerships to Combat Food Insecurity During Hunger Action Month](#)

## Creating Opportunity in the Hospitality Industry

[New Grubhub Fund Added to the American Heart Association's Chicago Social Impact Funds](#)

[American Heart Association Social Impact Funds Awards Four Organizations with Support from Grubhub Community Fund](#)

## Other Community Efforts

[Grubhub's Delivery Drivers Help Direct \\$310,000 in Grant Funding to 56 Nonprofits through the Grubhub Community Fund](#)

## Community Impact 2023 Summary

[Grubhub Expands Impact Program With New Strategic Partnerships](#)

## Supporting Independent Restaurants

[Three Restaurateurs Awarded \\$25,000 Grants from the Grubhub Community Fund at the AAPISTRONG Annual Conference](#)

[Grubhub, Oyate Group, and New York State Latino Restaurant, Bar & Lounge Association Award Nearly \\$200,000 in Grants to Restaurateurs](#)

[Showing Up for Independent Restaurants During Small Business Month and Beyond](#)

[\\$1.2 Million in Grants for AAPI-Owned Restaurants from Grubhub and The National ACE](#)

[\\$1.5 Million in Grants for LGBTQ+-Owned and Allied Businesses from Grubhub and the National LGBT Chamber of Commerce](#)

[\\$500,000 Available in Grants for NYC Restaurants to Upgrade Equipment and Lower Carbon Emissions from Grubhub and the Greg Hill Foundation's Restaurant Strong Fund](#)

[Over \\$1 Million Distributed to New and Established Restaurants Nationwide From Grubhub and The Greg Hill Foundation's Restaurant Strong Fund](#)

[Grubhub and The Greg Hill Foundation's Restaurant Strong Fund Launch National Grant for Small Business Restaurants](#)

**GRUBHUB**